



Rental Information

All rentals are subject to the terms and conditions to the rental agreement. Rates, conditions and specifications are subject to change without notice. Rates, deposits and fleet vehicle range may vary between locations. All due care is given to supply the vehicle requested, however, if a vehicle of the type requested is not available, a similar vehicle will be supplied.

Licences

Motor vehicles, Trucks (and trailers): All current open Australian, overseas and international licences are acceptable. Minimum age: 21. Overseas licences must be in English (RACQ can provide international drivers licences locally for clients driving in Australia with foreign language licences).

DRIVERS (minimum age is 21):

- An Additional Driver Fee (ADF) fee (2 or more drivers) of \$11 per driver per day applies - Renters meeting the provisions of T&C Clause 2.1(c)(ii) are exempt.
- A Young Driver Fee (YDF) of \$22/day is applicable to drivers in the 21-24YO age group; This is only available with prior consent and is at the Discretion of AJK Hire
- Provisional Driver Fee (PDF): Drivers with a Provisional licence and have held same for a minimum of 12mths are welcome to rent our 4x2 cars (and no other) - a fee of \$22/day or \$280/mth applies.

Payment

For Renters not on account we require payment in advance of the rental commencing, as follows:

1. a Bond of \$5,500 for all Prime Movers and 1 Weeks Rent for all other vehicle types (per Vehicle), via a pre-authorisation on your Credit card or bank issued Visa and MasterCard Debit cards with a credit facility and displaying a card number and your name. Cash, Travel cards and Eftpos cards are not accepted. A credit card authorisation is not a charge but holds or secures an amount on your credit card (limiting the funds available), allowing us access to the funds in the event additional amounts need to be charged such as damage liability, rental extension or fuel charges. Pre-authorisations are not able to be cancelled by us but are automatically cancelled by your card provider between 14 - 28 days if not used by us. The card used has to be in the same name as the main driver picking up the Vehicle who must be present.
2. the estimated rental, inclusive of all fees and charges payable by cash, charge and debit cards and Travel Cards.

Account

Credit facilities are available subject to application and approval.

Temporary Bookings

Whilst we welcome firm bookings, we do not accept temporary bookings at any time.

Booking Deposit

(Light Trucks, Pantech, Curtainsiders and Trailers)

A \$50 deposit is required to confirm booking. Prime Movers will require a \$250 deposit

This deposit is non-refundable where a cancellation is made within 7 days of departure date.

Cancellation Fees

A cancellation fee equivalent to one day's rental at the normal daily rate (but excluding risk reduction options) will be applied where the client doesn't show, or makes a cancellation within 2 hours# or after the time (and date) nominated for collection. In addition if a local delivery was requested and the vehicle was delivered a further fee of \$35 GST inclusive will apply.

#The minimum 2 hours notice applies to office hours, calculated from the time the vehicle was booked for collection between 7:30am and 9:30am (or for delivery/dropoff after hours) must be made the day before, prior to 5:00pm.

Rental Period / Late Returns

Quoted daily rates cover up to 24 hours, calculated from the time the vehicle was booked for collection. Late returns will be charged at 1/5 daily rate per hour up to 4 hours after which full daily rate will apply. Quoted rates are based on a continuous rental basis, with no deductions for weekends, public holidays, servicing downtime etc.

Goods & Services Tax

Included in our rates.

Administration Fee

An administration fee is applied as an extra (5% of contract value GST inclusive).

Fuel

Our vehicles are supplied full of fuel - clients may either return same full of fuel, or leave it to our staff to top up upon return in which case a \$22.00 service fee applies, in addition to the cost of fuel taken (at cost + \$2.20/Litre).

Maintenance

Client is responsible for:

a) normal daily checks and top-ups (oil, water, fuel, tyre pressure etc);

b) notifying and arranging for service by AJK Hire at regular 10,000km intervals and mechanical repairs as required - damage arising from failure to comply is to the client's account.

Loss and Damage Cover

Standard Loss and Damager cover is included in our rates however Renters are reminded that an excess applies for any damage howsoever caused while in the Renters possession - the size of the excess varies according to driver's age, vehicle type and rental office location.

In the event of an accident you will be liable to pay the Standard Excess which is:

- \$22,000.00 Prime Movers; or
- \$8,250.00 for all other Pantech and Curtainsider Trucks and Trailers
- All for on Highway use only

You may be able to reduce your liability in the event of an accident by purchasing an additional Risk Reduction Option. (RRO)

RRO for Prime Movers the charge will be 15% of the total hire charge and all other vehicles will be at a rate of \$44/day.

In the event of an accident the Risk Reduction Option may:

1. reduce the amount of the excess;
2. provide full cover (nil excess) against stone damage to the front windscreen and headlights (all vehicle types), and puncture repairs to tyres for sealed road use

Please note there WILL be no cover for "Overhead damage", "Underbody damage" or "Water damage" in all circumstances (inc with RRO), some other exclusions apply. Please refer to our [terms and conditions](#) for a full understanding of the Risk Reduction Option inclusions and exclusions.

Windscreen and Headlight cover can be taken out by itself if preferred, and is highly recommended when you consider that a simple stone chip may cost around \$95 to repair, or to replace a windscreen anywhere from \$250 to over \$2,500.00 (guide only) depending on the make and model of vehicle.

Disclaimer

The information on this document is general and is not intended to be advice on any matter. Nothing contained herein is intended to constitute an offer, inducement, promise or contract of any kind.

Ownership of the materials within this document and on our web site remains vested in the proprietors of AJK Hire PTY LTD trading as AJK Hire

When driving drivers must use the requisite care and diligence required by law. Nothing within this site shall derogate from this legal requirement whatsoever.

The use of our web site and the material contained within it or supplied in paper form are governed by the laws of Australia generally and the state of Queensland in particular and all disputes are to be determined in accordance with these laws.